

# Managing and Improving Warehouse Operations

March 23-24, 2010, Kansas City, MO

*Before you throw more money, more technology or more space at your warehousing problems—**WAIT!** Have you gone back to the basics? Whether you're looking to increase customer service, reduce inventory, increase productivity, handle more SKUs or operate in less space, many effective solutions are available just by re-evaluating current processes, procedures and strategies within your operation. But you need to know what to look for, which is the focus of this seminar.*

**You'll leave this seminar with a "Warehouse Operations Checklist," as well as practical information on the following sampling of topics:**

- ◆ **Understanding the "big picture"** of warehousing within your company and beyond
- ◆ Methods of **analyzing your layout** to optimize space and techniques for **selecting the right equipment** for storage and handling needs
- ◆ Steps to **SIMPLIFY**— and increase productivity in the process
- ◆ **Identifying opportunities** for improvement in the most problematic areas of your facility and understanding meaningful **performance metrics**
- ◆ Tips for **streamlining** the flow of information and materials

**Who should attend?** New supervisors and managers in the warehouse or office, personnel in plant, inventory, materials, IS/IT, or others who want a practical overview of warehouse operations.

**EARN 1.3 CEUs after full participation in the 2-day seminar!**

Name \_\_\_\_\_

Nickname (for badge) \_\_\_\_\_

Title \_\_\_\_\_

Company \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone \_\_\_\_\_ Fax \_\_\_\_\_ Email \_\_\_\_\_

## Payment Information

\$749 (WERC members) \_\_\_\_\_ \$849 (non-member) \_\_\_\_\_

Check or money order (drawn on US bank payable to Warehousing Education and Research Council)

American Express  MasterCard  Visa CVC # \_\_\_\_\_

Card number \_\_\_\_\_ Exp. date \_\_\_\_\_

Signature \_\_\_\_\_

## Cancellations/Changes

Refund less \$75 given for cancellations received in writing by 3/10/10. Cancellations received between 3/10/10 and 3/16/10, a credit less \$125, redeemable toward another WERC seminar or conference, issued upon request. Credit is valid for 1 year. No refund or credit will be issued after 3/16/10. Substitutions can be made for a service fee of \$50.00 per substitution. NOTE: if the transfer is made from a WERC member to a non-member you will be charged the difference.

## REGISTRATION FORM

This seminar will be held at the hotel below. Please contact the hotel directly to reserve your room.\*

### Kansas City Marriott Downtown

200 West 12th Street

Kansas City, MO 64105

Reservations: 1.800.266.9432

Hotel Phone: 1.816.421.6800

Group Rate: \$129 (subject to 15.225% tax with a Kansas City Development Fee of \$1.50 per room, per night (also subject to state and local taxes)

Hotel Cut-off: Monday, March 8, 2010\*

Reference "Warehousing Education and Research Council" when making your reservation to receive the group's discounted hotel room rate.

\*A limited number of guest rooms are reserved and assigned based on availability (first-come, first served). Please know that the room block may be filled prior to March 8, 2010; in such case neither the group rate nor guest room availability can be guaranteed.

### Registration Details

Registration includes a continental breakfast and lunch each day and all seminar materials.

Seating is limited. Registrations are processed on a first-come, first-served basis and only when full payment is received. You will be mailed a confirmation of your registration along with additional seminar details.

If the seminar fills, you can opt to be put on a waiting list or having payment returned.

*Every effort is made to present the seminar*

### About the Presenter

**THOMAS L. TANEL**, president and CEO of CATTAN Services Group, Inc., is internationally recognized for his presentations on warehouse management, outsourcing, physical distribution and supply chain management. With over 30 years of experience in the industry, he brings a practical perspective to firms looking to increase productivity in their warehouse operations.

**For questions or to register:**

www.WERC.org

PHONE: 630.990.0001 FAX: 630.990.0256

WAREHOUSING EDUCATION AND RESEARCH COUNCIL



THE ASSOCIATION FOR DISTRIBUTION PROFESSIONALS